

# Public Document Pack

Working with communities to improve the quality of life for all in Argyll and Bute

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28 December 2011

**BUTE AND COWAL AREA COMMUNITY PLANNING GROUP - TUESDAY, 10 JANUARY 2012  
EAGLESHAM HOUSE, MOUNTPLEASANT ROAD, ROTHESAY - 1:30 PM.**

## **SUPPLEMENTARY REPORT**

- 12. LACPG PLAN AND SCORECARD- ARGYLL & BUTE COUNCIL, IMPROVEMENT AND HR AND GOVERNANCE AND LAW(Pages 1 - 8)**

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OL&I LACPG Scorecard				Draft February 2011			
KPIs for Economy / Personal Safety OL&I				KPIs for Infrastructure / Wellbeing OL&I			
	Target	Actual	Status Trend		Target	Actual	Status Trend
Business start ups supported OL&I	13	26	<b>G</b>	AWAIT DATA - Condition of roads OL&I			
AWAIT DATA - Investment, jobs & training per REAP in OL&I				Streetscene Officer Service - number of fines issued OL&I			
LPI08 - Dunstaffnage Castle	31,218			LEAMS - OL&I monthly average	74	73	<b>R</b> ↑
Visitor numbers to OL&I VICs	292,238	157,964	<b>R</b>	Improvements in Children's Play Facilities OL&I			
CHORD - Oban - OB01 Bay Harbour		Green	<b>G</b> →	Older People - OL&I		Green	<b>G</b> →
No of scheduled flights at Oban airport	130	144	<b>G</b> →	Adult Protection - OL&I		Green	<b>G</b> ↑
Average flight capacity - scheduled flights	4.0	6.3	<b>G</b> →	Learning Disability - OL&I		Red	<b>R</b> →
				Mental Health - OL&I		Green	<b>G</b> →
Road traffic collisions OL&I	25.2	15.0	<b>G</b>	Children in Care - OL&I		Red	<b>R</b> ↓
Drug crimes OL&I	30.6	37.0	<b>R</b>	Adult Literacy - OL&I		Green	<b>G</b> ↑
Anti-social behaviour OL&I	397.3	264.0	<b>G</b>	AWAIT DATA - Uptake of benefits & welfare rights OL&I			
Perception - fear of crime OL&I				AWAIT DATA - No of affordable houses built OL&I			
AWAIT DATA - No of joint working initiatives OL&I				HMIE positive School Evaluations - OL&I		100 %	
				HMIE overall average score per inspection - OL&I	0.0 %	0.0 %	<b>G</b> ↑
Population OL&I	20,231			Customer Feedback OL&I	No. of Surveys in period	Await local data	
% OL&I population that are of working age	63.9 %				No. with Satisfaction above target		
Number of dwellings OL&I	10,705						

B&C LACPG Scorecard				Draft January 2011			
KPIs for Economy / Personal Safety B&C				KPIs for Infrastructure / Wellbeing B&C			
	Target	Actual	Status Trend		Target	Actual	Status Trend
				AWAIT DATA - Condition of roads B&C			
Business start ups supported B&C	13	11	R ↑	Streetscene Officer Service - number of fines issued B&C		0	→
Visitor numbers to Dunoon VIC	20,261	21,081	G ↑	LEAMS - B&C Bute	73	77	G ↓
Visitor numbers to Rothesay VIC	71,173	52,151	R ↑	LEAMS - B&C Cowal	72	75	G ↑
CHORD - Dunoon - DN01 Dunoon Waterfront		Green	G →	Improvements in Children's Play Facilities B&C			
B&C02.1.3 Milton Burn - REVISED - Design/Construction	46 %	44 %	R ↑	Older People - B&C		Green	G →
CHORD - Rothesay - RY01 Rothesay THI				Adult Protection - B&C		Green	G →
CHORD - Rothesay - RY02 Pavilion				Learning Disability - B&C		Red	R →
				Mental Health - B&C		Green	G →
Road traffic collisions B&C	15.4	9.0	G →	Children in Care - B&C		Green	G →
Drug crimes B&C	44.4	54.0	R ↓	Adult Literacy - B&C		Green	G ↑
Anti-social behaviour B&C	568.3	372.0	G ↓	B&C Events & Festivals			
AWAIT DATA - No of joint working initiatives B&C				AWAIT DATA - Uptake of benefits & welfare rights B&C			
Perception - fear of crime B&C		13.7 %	→	AWAIT DATA - No of affordable houses built B&C			
B&C Experiential Learning Events - Attendees				HMIE positive School Evaluations - B&C		100 %	→
				HMIE overall average score per inspection - B&C	0.0 %	0.0 %	G →
Population B&C	21,821			Customer Feedback B&C	No. of Surveys in period	Await local data	
% B&C population that are of working age	59.1 %				No. with Satisfaction above target		
Number of dwellings B&C	13,025						

H&L LACPG Scorecard				Draft December 2010			
KPIs for Economy / Personal Safety H&L				KPIs for Infrastructure / Welbeing H&L			
	Target	Actual	Status Trend		Target	Actual	Status Trend
Business Start Ups H&L	28	31		AWAIT DATA - Condition of roads H&L			
AWAIT DATA - Investment, jobs & training per REAP H&L				Streetscene Officer Service - number of fines issued H&L			
Visitor numbers to Helensburgh VIC	11,615	11,422		LEAMS - H&L Helensburgh	72	72	
CHORD - Helensburgh - HH01 Town Centre		Green		Improvements in Children's Play Facilities H&L			
CHORD - Helensburgh - HH02 West Bay Esplanade		Green		Older People - H&L		Red	
FS06aM3h Office Rationalise Business Case - H'burgh		Delayed and rescheduled		Adult Protection - H&L		Green	
ABC07aM2 - Schemes on A818 - OBSOLETE				Learning Disability - H&L		Green	
				Mental Health - H&L		Green	
				Children in Care - H&L		Green	
				Adult Literacy - H&L		Green	
Road traffic collisions H&L	24.6	24.0		AWAIT DATA - No of community transport initiatives H&L			
Drug crimes H&L	58.2	81.0		AWAIT DATA - No of events & festivals supported H&L			
Anti-social behaviour H&L	541.0	524.0		AWAIT DATA - Uptake of benefits & welfare rights H&L			
Perception - fear of crime H&L				AWAIT DATA - No of affordable houses built H&L			
AWAIT DATA - No of joint working initiatives H&L				HMIE positive School Evaluations - H&L	75 %	100 %	
				HMIE overall average score per inspection - H&L	0.0 %	0.0 %	
Population H&L				Customer Feedback H&L	No. of Surveys in period	Await local data	
% H&L population that are of working age					No. with Satisfaction above target		
Number of dwellings H&L							

MAKI LACPG Scorecard				Draft February 2011			
KPIs for Economy / Personal Safety MAKI				KPIs for Infrastructure / Wellbeing MAKI			
	Target	Actual	Status Trend		Target	Actual	Status Trend
Business start ups supported MAKI	13	17		AWAIT DATA - Condition of roads MAKI			
AWAIT DATA - Investment, jobs & training per REAP in MAKI				Streetscene Officer Service - number of fines issued MAKI	0	0	
REAP B.4.1 Hub for renewable development in Scotland				LEAMS - MAKI monthly average	74	79	
LPI08 - Inveraray Jail	66,487	65,481		Improvements in Children's Play Facilities MAKI			
Visitor numbers to MAKI VICs	132,755	144,484		Older People - MAKI		Red	
Progress of MAKI flood prevention schemes				Adult Protection - MAKI		Green	
CHORD - Campbeltown		Green		Learning Disability - MAKI		Red	
Tayinloan Pier - work commences				Mental Health - MAKI		Green	
Road traffic collisions MAKI	23.8	12.0		Children in Care - MAKI		Green	
Drug crimes MAKI	22.6	36.0		Adult Literacy - MAKI		Green	
Anti-social behaviour MAKI	305.0	239.0		MAKI06.1 Funding of Kintyre Way			
Perception - fear of crime MAKI		11.9 %		AWAIT DATA - Uptake of benefits & welfare rights MAKI			
AWAIT DATA - No of joint working initiatives MAKI				AWAIT DATA - No of affordable houses built MAKI			
				HMIE positive School Evaluations - MAKI		100 %	
				HMIE overall average score per inspection - MAKI	0.0 %	0.0 %	
Population MAKI	21,714			Customer Feedback MAKI	No. of Surveys in period	Await local data	
% MAKI population that are of working age	61.6 %				No. with Satisfaction above target		
Number of dwellings MAKI	11,863						

Bute and Cowal LACPG Area Community Plan

Full Area Summary

Unique Ref No	Area outcome	Actions to achieve outcome	Success measures	Key dates	Lead partner	Lead officer	Links with capital investment	What is the source of this outcome?	Risks	Updates/comments	Risk level
<p><b>Corporate objective 1 – Working together to improve the potential of our people</b></p>											
BCC3	People Feel Strong, Safe and Secure in their Community	Targeted Home Fire Safety visits based on referral from partners of vulnerable people Cross-generational Experiential Learning Events with partners in order to provide comprehensive community safety information	Growth in Number of identified High Priority clients based on referrals Growth in number of Experiential Events supported Growth in number of attendees at events Increased geographical footprint of events Facility Provided and Operational	TBA	SFR SFR A & B Council SFR A & B Council	D McCaughey S MacLeod D McCaughey S MacLeod			<p>CPP-R04 Impact of geography on outcomes for individuals</p> <p>reduction in funding due to cuts</p>	<p>ABC no longer have home safety team - <b>Recommend removal from Plan</b></p> <p>These three may benefit from a more explicit tie in with education - could perhaps look more at additional third sector provision e.g. Traditional storytelling or cross cultural issues. However thrust might want to measure effectiveness on a more project specific basis. Local Community Safety Forums are looking to hold such an event, with funding applicant to be submitted to SFR</p>	
		Provision of a Youth Café within the Burgh Hall.			Burgh Hall Committee, CLANN, Church of Scotland, SP			Check this is in place again	Liz Miller project advises that the Youth café project is not being progressed in this form, although it is likely to be come a peripatetic project in the future. Liz had developed a successful youth Theater in this space and will report on that at a future meeting <b>Recommended Removal from Plan</b>		
		Development of Anticipatory Care Plans	Top 1% of vulnerable persons have plans in place		NHS	V Smith		Have contacted Vv we are now looking to see if we can get an equivalent to aulhip Plan to function as an easily updatable indicator for a scorecard, if interested LAGG members can access the NHS source document. The anticipatory care plan issue is a NHS HEAT target so could easily be incorporated into Pyramid	the 1% measure was a pilot and is to be rolled out to all patients, but this is a huge task with long term implications. It could perhaps be monitored on the proposed scorecard i.e. e.g. using a staged target level, rather than being one of the goals of the current plan? <b>Recommend the three grey indicator be reviewed and replaced with appropriate area targets</b>		
		Effective Therapeutic interventions applied at early stage		In place	CADF				This is too vague to be meaningful and c to be useful in this context it needs to tie back to a specific client/patient group. <b>Recommend removal and replacement</b>		
		Joint projects which will result in increased health and well being for the community	Ways identified to replicate Bute HLI model	Bute Connections Partnership in place.	NHS	V Smith			A Partnership agreement is in place with an implementation plan which is being updated. Last update available is Oct 11.		

Unique Ref No	Area outcome	Actions to achieve outcome	Success measures	Key dates	Lead partner	Lead officer	Links with capital investment	What is the source of this outcome?	Risks	Risk level			
BC01	Corporate objective 2 – Working together to improve the potential of our communities Towns and Villages which are Centres of Economic Activity and have Strong Community Identity	Joint initiatives to attract and retain working age population to the area	Overall population for the area (from Small Area Population Estimates (SAPE))	Annual	ABC				CPP-R08 Economic downturn - impact on regeneration projects CPP-R12 Low net inward migration of people of working age	perhaps we could get some data from jobcentre plus  This needs clarified, to be meaningful we need to be clear whether we are looking at a) business gateway startups or b) social enterprise companies (assuming HE&FE are outside scope)			
			Percentage working age population (age 16-65 from SAPE)										
			Encourage locals to shop locally through incentive schemes				D&C Bus Association	Brian Chennell				This Cannot be done by BIDS currently - therefore recommend removal	
			Develop neighbourhood watch schemes		Number of new schemes implemented		SP	ABC				If these are now in place should we not remove and then be monitoring effectiveness by using CSF figures from police? recommend removal	
			Fully embrace the Community Policing Model and Public reassurance Strategy, putting officers in place at the right locations at the right time to offer public reassurance and reduce disorder.		Measured through the public consultation questionnaire, reduced fear of crime and confidence in the police.		SP		Cl Mosley			Would suggest that we use the police performance reports/ scorecard data for all these sections as presented to Community Safety Forums. This would allow a single standing item on the Agenda at future meetings.	
			Joint action targeting drug supply comprising: Intelligence gathering		Detections for drug supply		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs	
			Work with housing associations to evict people supplying drugs		Number of successful eviction orders		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs	
			Shop-a-Dealer initiative in partnership with the community and local schools										
			Joint action on alcohol comprising: Target areas of public drinking within the boundary of the bye law and enforce available legislation		Number of persons detected for public drinking (short term = increase, medium term = reduction)		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs	
			Target premises suspected to be selling alcohol to young people		Number of detections for selling alcohol to young people		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs	
Target individuals acting as agents to purchase alcohol for young people		Number of persons detected for acting as agents		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs				
Work in partnership through the Pub Watch Scheme encouraging information exchange about individuals known to cause disorder in premises		Number of exclusions from licensed premises		SP		Cl Mosley			Recommend replacement with the Police Scorecard Data for all police PIs				



Unique Ref No	Area outcome	Actions to achieve outcome	Success measures	Key dates	Lead partner	Lead officer	Links with capital investment	What is the source of this outcome?	Risks	Risk level
Corporate objective 3 – Working together to improve the potential of our area										
		Development of PA23 Business Improvement District	Yes Vote to BID Ballot	Summer 2012						The BID development is at early stage with Steering Group just formed, with a Manager having been recently appointed
		Carry out Town Centre improvements through TCREF and Leader Funding	Delivery of Business Plan	Summer 2014						Public and business surveys will now be carried out, and projects to be established by Steering group in line with survey outcomes.
		CHORD process proceeds according to programme to identify opportunities to	TCREF Action Plan delivered complete	Oct-10	ABC	Ian Welsh				Recommend removal since project completed
			Dunoon Waterfront full business case complete	Jan-12	ABC	Nicola Debnam				All CHORD staff can be monitored by minutes and project milestones
			Rotrasay Pavilion full business case complete	Mar-11						
			Rotrasay TH1 successful Stage Two Pass from HLF	Mar-11						
BC02	Transport Infrastructure and Services that are Good Quality, Well Co-ordinated and Support Easy Access to Services	Development of a Cowal Community Transport Forum (to complement the Bute Forum)	Effectice Group in Place to Development of Local Transport Forum.	Dec-10	ABC	Rowan Seedon			Covered by project risk register	Forum now in place & meeting quarterly. Recommend these three lines removal from plan since action is complete Forum can now feed minute into LACPG for noting
			Action Plan Developed	Jul-05						
			Number of Improvements to Rural Transport Provision							JIM Smith. Recommend using scorecard for Roads
		ROADS	Road condition data for Bute and Cowal							
		FERRIES	?????							
			Reduction in number of fatal and serious injuries resulting from RTCs		SP/SFR/ABC	CI Mosley/ D McCaughey/Moya Ingram ABC				Divesate Partnership/Road Safety Unit This is also part of the data captured by pitt street currently
			Reduction in complaints from local residents		SP/SFR/ABC	CI Mosley/ D McCaughey/Moya Ingram ABC				
			Reduction in overall number of RTCs		SP/SFR/ABC	CI Mosley/ D McCaughey/Moya IngramABC				
		Development of Play Area Partnerships	Number of active play area partnerships in place		ABC	Alison McIlroy				4 Council owned and managed play areas in BSC 2 have partnership agreements. £141,000 brought to play areas from external funding.
		Subsidised access to Leisure Facilities for Vulnerable Persons	Number of subsidised users taking place		ABC/ NHS	J Anderson V Smith				JIm Anderson will report back on this issue. The stats are likely to be included in service scorecards

